

PRABIN KUMAR MAHAPATRA

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1999 – CURRENT

SENIOR DELIVERY MANAGER, FIS

Responsible for service delivery, meeting customer expectations, and driving future demand for electronic payment related applications and services in different geography.

1998 – 1999

SOFTWARE ENGINEER, IIT MUMBAI

Developed software related to Smart Card to study the impact in India economy for RBI and IDRBT for chip based electronic payment

1997 – 1998

SOFTWARE ENGINEER, SELLCRAFT SOLUTIONS, MUMBAI

Developed software for Mainframe based applications

EXPERIENCE EDUCATION

1997 MCA : SVU COLLEGE OF ENGINEERING, TIRUPATI

1994 PGDCA : SAMBALPUR UNIVERSITY

1992 GRADUATION IN PHYSICS HONOURS: KUCHINDA COLLEGE, SAMBALPUR UNIVERSITY

1989 +2 : KUCHINDA COLLEGE

1987 10TH: KUCHINDA BOYS HIGH SCHOOL

SKILL:

- PROFICIENCY IN LEADING BOTH PHYSICAL AND VIRTUAL TEAMS
- OPERATIONAL ABILITY IN A DIVERSE, LARGE-SCALE ENVIRONMENT
- EXCEPTIONAL CUSTOMER-FACING SKILLS
- EXPERTISE IN PEOPLE MANAGEMENT AND LEADERSHIP
- STRONG ORGANIZATIONAL SKILLS
- CAPACITY TO TRAIN AND GUIDE JUNIOR TEAM MEMBERS
- ABILITY TO MANAGE AND PRIORITIZE TASKS EFFICIENTLY
- SOLID RESOURCE PLANNING AND PROBLEM-SOLVING SKILLS
- EXCELLENT VERBAL AND WRITTEN COMMUNICATION SKILLS